Refund Policy for Poshan Lifesciences LLP

Last Updated: 1/12/2023

Thank you for choosing Poshan Lifesciences LLP ("we," "us," or "our"). This Refund Policy outlines our policy regarding refunds for products purchased through our website, www.poshanforlife.com (the "Site").

1. Returns and Refunds:

We strive to provide high-quality products that meet your expectations. If you are not satisfied with your purchase, you may be eligible for a refund. Please read the following conditions to understand our refund policy:

2. Eligibility for Refund:

To be eligible for a refund, you must contact us within 7 days from the date of purchase.

The product must be in its original packaging, unused, and in the same condition as when you received it.

Proof of purchase, such as an order confirmation or receipt, is required.

3. Non-Refundable Items:

Personalized or customized products.

Products that are not in their original condition or are damaged.

Products with a short shelf life (perishable goods).

4. How to Request a Refund:

To request a refund, please follow these steps:

Contact our customer support team at <u>info@poshanforlife.com</u> with your order number, details of the product you would like to return, and the reason for the return.

Our customer support team will provide you with instructions on how to return the product.

5. Return Shipping:

Customers are responsible for the cost of return shipping unless the return is due to an error on our part or a defective product. We recommend using a trackable shipping service to ensure the safe return of the product.

6. Processing Refunds:

Once we receive and inspect the returned product, we will notify you of the approval or rejection of your refund. If approved, the refund will be processed, and a credit will be applied to your original method of payment within [number of days] days.

7. Late or Missing Refunds:

If you haven't received a refund within the specified timeframe, please check your bank account again. If the issue persists, contact your credit card company or bank, as it may take some time for the refund to be officially posted.

8. Contact Us:

If you have any questions or concerns about our refund policy, please contact us at info@poshanforlife.com.

Thank you for choosing Poshan Lifesciences LLP.

End of Refund Policy